# AI Bootcamp for Banking Leads

## Program Overview

AI adoption is transforming workplaces, making corporate-wide training essential for success. Participants attending "AI Bootcamp for Banking Leads" will leave with a 90-day AI adoption plan, understanding of AI history and concepts, 1 bank-specific use-case, a guardrail framework grounded in current banking compliance practices. Gain practical skills to evaluate AI-generated outputs, review controls, and map GenAI use to model risk. Two ½ days of virtual online delivery - 4×1.5h instructional sessions, 2x1h hands on using MS Copilot, 1 week access for practical exercises with remote mentor support via ticket. Instructors are from the NextGen Enterprise Academy, a collaboration of the Western New England University Fintech Accelerator and Batoi Academy. No coding background is required to participate in this program.

### Banking-Specific Learning Goals (all options)

Graduates will be able to:

1. **Choose the proper use cases now** (e.g., LLM copilots vs. agentic flows vs. retrieval - first patterns) and stage the rest for later.

2. **Operate safely** with clear input patterns, prompt audit logs, and human-in-the-loop checks.

3. **Structure governance** that works even as detailed AI rules are still forming—leaning on well-known banking risk frameworks and exam expectations.

4. **Explain outputs** and the shift from deterministic to probabilistic systems; set user-facing disclaimers, reviews, and sign-offs.

5. **Protect data** with security and privacy controls aligned to bank policy, vendor contracts, and audit evidence.

6. **Produce artifacts** management and examiners expect (use-case register, model/ service cards, risk registers, test logs, and board materials).

### The Six Content Pillars

1. **Governance and Risk –** Roles, approvals, change control, issue management.

2. **Compliance and Audit –** Policy mapping, evidence logging, exam binder index.

3. **Security and Privacy –** Data handling, access patterns, redaction/masking.

4. **Transparency and Explainability –** Controls for non-deterministic systems; decision trails.

5. **Operations and Quality –** QA scorecards, evaluator checks, rollback plans.

6. **Use Cases and ROI –** Prioritization, funding models, procurement, and third-party steps.

## Topic Emphasis for Massachusetts Banks

- **Regulatory posture:** How to proceed when AI-specific rules are sparse—anchor to existing safety-and-soundness, model risk, third-party, privacy, and fair-lending expectations.

- **Deterministic → Probabilistic:** Confidence, thresholds, exception handling, and service levels that reflect statistical outputs.

- **Explainability:** Patterns that let leaders, auditors, and customers understand decisions and communications.

- **Security and Privacy:** Bank-grade data handling, redaction, logging, and retention choices.

- **Use-case short list for 2025 pilots:** Credit operations notes; customer communications; policy retrieval/co-pilot; KYC/AML analyst notes; fraud triage summaries; collections outreach drafts; internal compliance memos (draft-assist).

## Who Should Attend?

- **Executives and business leaders** exploring AI adoption and change management.

- **Senior and mid-level managers** seeking practical applications of AI in operations, customer engagement, and compliance.

- **Innovation and technology leaders** integrating AI tools into workflows.

- **Compliance, marketing, and product professionals** optimizing processes with AI.

- **Investors and analysts** who need a clear view of the AI landscape to guide strategy.

## Schedule, Delivery Model, Logistics, Assessments, Support

- **Course Delivery:** Online with Live Instructions delivered by faculty from the NextGen Enterprise Academy (NGEA) of Western New England University (WNE), a joint collaboration between WNE Fintech Accelerator, BCube Analytics Inc (BCube) and Batoi Academy (Batoi).

- **Dates and Times:**

  - April 07, 2026 (Tuesday): 8:30AM - 1:00PM.

  - April 14, 2026 (Tuesday): 8:30AM - 1:00PM.

  - 2 instructional sessions on each day (2 x 1.5 hours) + 1 hour hands on with tech support that participants book as 1:1 slots. Participants can access the hands-on

environment till April 19, 2026.

- ○ The course access will be available till April 19, 2026. Certificates and LMS access will be available with no restrictions.

- **Batoi Bridge of the Batoi Cloud Platform (BCP)** will be used for onboarding, sessions, forums, assessments, certificates, and standard reporting.

- **Enterprise constraints-ready:** Works with corporate laptops, VPNs, and streaming limits; support via Batoi Bridge.

- **Assessment mix:** Participation, playbook quality, test logs, adoption plan, simulation — carried over from your current rubric.

- **Certificate:** Co-branded MBA × WNE x Batoi/BCube digital certificate, issued, verified and stacks into Batoi Academy pathways.

- **Evidence pack:** Use-case register, model/service cards, QA/evaluator logs, vendor diligence checklist, exec/board decks, and an exam binder index suitable for supervisory reviews.

- **Post Program Support:** Alumni community portal for collaborations with a support group. Help MBA member participants with required information and data to prepare an executive summary to capture value to internal stakeholders in each session.

# Registration Fees

- **Course Fee:** $1,199.

# Faculty/Speakers

1. Prof. Sanjeev Jha.
2. Dr. Ashwini Kumar Rath.